Welcome from the SUAS team!

Lisa, Gemma, Simona and Candy
advice@studentadvice.cam.ac.uk
Meeting new people and making friends...
In your College...

• Freshers’ activities
• Clubs and societies
• JCR/MCR/SU
  – Space
  – activities
  – getting involved
• Meals in college
In the University...

• Clubs and Societies (over 700!)
  – Freshers’ Fair (early October)
  – From sports and cultural clubs to special interests such as jazz, chess and comedy!

www.societies.cam.ac.uk
www.cusu.co.uk/groups
In the University...

- CUSU and the Graduate Union
  - Bulletins
  - Space
  - Activities such as film nights and yoga
  - Elected roles
  - Volunteering opportunities

www.cusu.co.uk
www.gradunion.cam.ac.uk
In the University...

• Liberation Campaigns
  – International Students’ Campaign (ICUSU)
  – Black and Minority Ethnic Campaign (BME)
  – Disabled Students Campaign (DSC)
  – LGBT+ Campaign
  – Womens’ Campaign
  – Class Act

• Faculty Reps

www.cusu.co.uk/representation/faculty-representation
In the University...

• University Social Club
  www.socialclub.cam.ac.uk

• Language Centre
  www.langcen.cam.ac.uk/lc/index.html

• University Sports Centre
  www.sport.cam.ac.uk/facilities/CambridgeSportsCentre
Local and Tourist Attractions...

- **Visit Cambridge**: Official website for Cambridge and the surrounding area, which highlights things to do and what’s on [http://www.visitcambridge.org/](http://www.visitcambridge.org/)

- **Museums and Collections** - [http://www.cam.ac.uk/museums-and-collections](http://www.cam.ac.uk/museums-and-collections)
Local and Tourist Attractions...

• Cambridge Council – look at menu for information about classes, groups, sports centres, swimming pools, markets etc.
  www.cambridge.gov.uk

• Places of Worship
  www.cityvisitor.co.uk/cambridge/placesofworship.html
Introduction to the Students’ Unions’ Advice Service (SUAS)
What is the Students’ Unions’ Advice Service?
What is the Students’ Unions’ Advice Service?

It is a service that is…

• for all students
• free and confidential
• independent of the Colleges & the University
• provided by Cambridge University Students’ Union (CUSU) and the Graduate Union (GU)
What types of issues can students bring to the Advice Service?

• Students can come to the Service with any issues or problems they might experience as a student, from making friends to working relationships, from exams to intermission, and from welfare concerns to finance.
Students sometimes come to us when...

• Things are not going according to plan either personally or academically
• They have a question and are unsure where to find the answer
• They feel they have been treated unfairly
• They want to find out about their rights as a student
Students often ask for advice on...

- Academic-related issues
- Homesickness and culture shock
- Personal issues
- Disciplinary matters
- Bullying/harassment
- Welfare concerns
- Mental health issues
- Taking time out from studies (intermission)
- Managing working relationships
- University and College regulations
What kind of support can the Advice Service offer students?

- A listening ear
- Advice
- Assistance
- Information
- Representation
- Support that is non-judgemental, impartial and independent
How can the Students’ Unions’ Advice Service help a student?

• We can discuss their concerns with them
• We can explore what options are available to them
• We can represent students at College or University level
• If we can’t help a student directly, we will either know or be able to find out who can
We are passionate about helping students!

It’s our full-time job so we have the time to do the necessary research to help students as much as possible.
Getting in touch...

• Monday to Friday, 9am-5pm
• Advice drop-in sessions on Tuesdays and Thursdays from 12-2pm
• Appointments
• Call 01223 746 999
• Email advice@studentadvice.cam.ac.uk
• Our informative website – www.studentadvice.cam.ac.uk
SUAS Team of Advisors...
We are based at:

Students’ Unions
(CUSU & the Graduate Union)
Upper Ground Floor
17 Mill Lane
Cambridge
CB2 1RX

just behind the Pitt Building
What did service-users like most about the SUAS...

“How approachable and caring the advisor was. Being able to access an impartial/neutral service.”

“It is non-judgemental and feels like a safe place to discuss problems.”

“The staff is very kind, patient, and very cautious on giving opinions. The advisor was keen to help solve my problem, and provided feedback with thoughtful suggestions.”

“It is non-judgemental and feels like a safe place to discuss problems.”

“An incredibly welcoming environment and an indispensable resource at a very important stage in my academic life.”

“How accessible it is and how quick advisors are to help and respond.”
We wish you all the best, and we’re here if you need us!